



EU Data Act Disclosure

1. Product description:

Sharp Google TV
2. Name and address of manufacturer:

Sharp Consumer Electronics Poland sp. z o.o.
Ostaszewo 57B, 87-148 Łysomice, Poland
3. Applicable EU regulation:

Regulation (EU) 2023/2854 (EU Data Act)

We, Sharp, as the manufacturer of the specified product, confirm that the information presented in the disclosure table below is accurate and corresponds to the EU regulation mentioned above.

Compliance Area	Legal Reference (EU Data Act)*	Question	Manufacturer Response
Data Type & Format	3(2)(a-b)	Please describe the type of data generated by the connected product (e.g., sensor readings, logs, user-entered info).	<p>Device Information: Covers technical specifications and identifiers including build info, software version, CA module state, system health, and monitoring logs.</p> <p>User Settings and Preferences: Profile settings, AI-driven configurations, and user-specific preferences.</p> <p>Audio-Visual Settings: Customizations related to sound and picture quality.</p> <p>Application and Content Usage: Usage of installed apps, content browsing, and media access patterns.</p> <p>Channel and Input Source Activity: Information about channel tuning, external inputs, and interaction with live or scheduled content.</p> <p>Menu and Search Interaction: User behavior on menus and search activities.</p> <p>Power and Operational States: Status data such as power on/off, low battery warnings, and general device state changes.</p> <p>Remote and Input Usage: Captures how users interact with the TV using remote control, USB ports, and Bluetooth devices.</p> <p>Connectivity and Network: Information about internet connectivity, speed, outages, and software update activity.</p>

			Hybrid and Broadcast Services: Information from enhanced broadcasting and HbbTV-related interactions. Third-Party Services and Voice Assistants: Usage data related to voice assistants and smart TV integrations. Error and Diagnostic Data: Records of system errors, faults, warnings.
		Please specify the format of the data (CSV, JSON, XML, proprietary).	Data may be stored in various formats including CSV, JSON, XML, or proprietary formats, depending on the application and service.
		Please estimate the volume of data generated per day/week/month.	Depending on user activity, the product may generate several megabytes of data per week
		Is the connected product capable of generating data continuously and in real time? (Yes/No, please explain)	Yes
Data Storage & Retention	3(2)(c)	Where is the data stored (on-device, remote server, hybrid)?	Hybrid, some data is stored on the device, and some on the server
		What is the intended data retention period?	Retention periods vary depending on the type of data. Personal information or user-generated content may be manually deleted by the user request.
		If the retention period is assumed rather than fixed, please explain the basis for this assumption.	Retention policies are in line with Article 5(1)(e) GDPR (data minimization and storage limitation)
Data Ownership & Access	3(2)(d), 4(1)	Who is the holder of the generated data (organisation, entity, or third party)?	Determined by User Data Policy
		Does any entity other than the above-mentioned one control access to the data?	No
		Does Sharp Consumer Electronics Poland Sp. z o. o. have access to the data generated?	No
		How the user may access, retrieve or erase the generated data?	End users may manage their data by submitting a request via the form available on the manufacturer website: https://www.sharpconsumer.com/data-access-request/
		Can the user directly access, retrieve, or erase the data?	User direct data management mechanisms will be developed before 2026.09.12, as required by EU Data Act.
Technical Means of Access	3(2)(d)	What technical means (API, dashboard, file export tool) are available to access, retrieve, or erase the data?	User direct data management mechanisms will be developed before 2026.09.12, as required by EU Data Act.

		Are these means machine-readable and interoperable?	User data management mechanisms will be developed before 2026.09.12, as required by EU Data Act.
		Are they based on open standards?	User data management mechanisms will be developed before 2026.09.12, as required by EU Data Act.
Terms of Use for Access	3(2)(d)	What are the terms of use for accessing, retrieving, or erasing the data?	Determined by User Data Policy, published by the link: https://www.sharpconsumer.com/privacy-policies/ .
		Are there charges (fees) or conditions?	Free of charge
		How frequently are the data access, retrieve, erase mechanisms updated? Are users notified of any changes in data processing?	This update will be done automatically, with regular TV SW update
Quality of Service	3(2)(d)	What service levels (availability, uptime, support) apply when accessing, retrieving, or erasing data?	Service levels are defined by the Service Level Agreement (SLA), Terms of Service, and Privacy Policy
		How quickly will requests from users be fulfilled?	Related to the details of requests
		Are there contingency measures if systems are unavailable?	Yes
Related services	3(1), 3(3), 4(1)	Is the product linked to any additional digital services (e.g., mobile applications, cloud platforms, analytics systems)?	Yes
		Who is the service provider of related services?	Third-party applications
		Will related service data be shared with other entities?	No
		Does the service provider, when pursuing its own purposes for data processing, have a legal basis for processing users' personal data in accordance with the requirements of Articles 6 and 9 of the GDPR? If so, please indicate what those legal bases are.	The third party app regularly receives requests from governments and courts around the world to disclose user data, respect for the privacy and security of data you store with underpins our approach to complying with these legal requests.
General	1, 3(1)	Is there a designated person within your organization responsible for ensuring compliance with the obligations introduced by the EU Data Act (Regulation EU 2023/2854)? If yes, please provide contact details.	Sharp official compliance representative authorized person, email address DataAccessRequest@sharpconsumer.eu

* Regulation (EU) 2023/2854 of the European Parliament and of the Council of 13 December 2023 on harmonised rules on fair access to and use of data and amending Regulation (EU) 2017/2394 and Directive (EU) 2020/1828 (Data Act)

Supplier Name: Sharp Consumer Electronics
Poland Sp. z o. o.

Authorised representative: Kamil Gorczyca

Position: Certification Specialist

Date: 5.12.2025

Signature:

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